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Rutgers Federal Credit Union System Maintenance

Important Information Regarding Online Banking/Mobile Banking

All members will be required to re-enroll in Multi-Factor Authentication at your first log in AFTER Monday, November 13, 2017. This process is the same as the first time you set up your security questions, image and passphrase.

Members will need to:

- Clear all session cookies from your device. Not doing this could cause older site cookies to be used and generate some misleading displays or errors.
 - Please see the browser provider websites for information that is specific to your product on this process.
- If you have the current site bookmarked, you will need to delete and re-enter. Due to the system maintenance, there will be a new URL.
- Select a new image and passphrase; this can be the same information that was previously entered.
- Select 3 new questions from the drop-down list provided. You may see previously selected questions, and they can be reused with the same security answer.

Once the enrollment is completed, you will have bound your device to the database and normal log in processes will be used going forward.

Should you need assistance, please e-mail info@rutgersfcu.org or call 732-445-3050